



## Quality Management Systems (2 Days)

Australian  
Organisation for  
Quality - Queensland  
(AOQ-QLD)

This popular practical and highly rewarding course provides the knowledge required to become a true Quality professional.

Participants learn how to establish and maintain a Quality Management System compliant with ISO 9001 including addressing the requirements for risk based thinking and risk management in the QMS.

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In-House  
Courses with  
customisable  
content**

### Learning Outcomes

- > Understand the documentation requirements of ISO 9001 Standard
- > Implement processes within the QMS
- > Identify gaps in the QMS documentation
- > Incorporate risk based thinking and risk management into your QMS
- > Improve your organisations conformance with ISO 9001
- > Understand the role of the auditor

### Prerequisites

No prerequisites for this course.

### Assessment

Workshops during the course form the bulk of the assessment. A short multiple-choice exam at the end of each module confirms knowledge and understanding gained. You will receive continual assistance and feedback from the trainer.

- > No homework or take-home assessments or assignments!

### Delivery

Public - Face to Face

- > Capital Cities and regional centres
- > Manageable class sizes

In-House

- > Please contact us

### Who Should Attend

Anyone involved in QMS and people who:

- > want to become a QMS Auditor for internal or supplier audits
- > are involved in the management systems process
- > need to understand audit reports

### Qualifications

A Certificate of Attainment with 1 Internationally recognised Exemplar Global competency:

- > QM - Quality Management Systems

This course gains 16 Professional Development (PD) points.

**Apply Now**

w: [www.aoq.org.au](http://www.aoq.org.au)

e: [admin@aoq.org.au](mailto:admin@aoq.org.au)

p: 1300 728 260

### Investment

- > \$1395 (incl GST) per attendee.

### How to pay online or by phone

- > Direct debit
- > Credit card
- > Cheque