



Understanding ISO 9001 (1 Day)

Australian
Organisation for
Quality - Queensland
(AOQ-QLD)

This 1 day course provides a comprehensive and practical understanding of ISO 9001. In particular, the course demystifies the more complex aspects of the ISO 9001:2015 (2016) standard and explains how a Quality Management System (QMS) is used to structure business process which help guarantee business improvement.

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Learning Outcomes

- > Benefits of ISO 9001
- > Terminology of ISO 9001
- > How simple a QMS can be
- > QMS complexities explained
- > How to integrate a QMS with other systems like OHS and Environmental
- > Importance of the customer
- > Importance of risk based thinking
- > Things internal and external auditors look for

Who Should Attend

Anyone involved in auditing, systems development or system maintenance as well as if you:

- > have little or no knowledge of ISO 9001 OR a QMS
- > manage a QMS as a senior or executive manager
- > are subjected to QMS audits
- > have a complex system that needs an overhaul
- > are considering a new career

Prerequisites

No prerequisites for this course.

Qualifications

Participants receive a Certificate of Attendance.

This course gains 8 Professional Development (PD) points.

Assessment

- > No homework or take-home assessments or assignments!

Delivery

Public - Face to Face

- > Capital Cities and regional centres
- > Manageable class sizes

In-House

- > Please contact us

Investment

- > \$750 (incl GST) per attendee.

How to pay online or by phone

- > Direct debit
- > Credit card
- > Cheque

Apply Now

w: www.aoq.org.au

e: admin@aoq.org.au

p: 1300 728 260